

Summer Birthday Parties at The Wave

Frequently Asked Questions

What is included in the birthday party package?

- Each party package comes with reserved seating (4 picnic tables) during our Waterpark hours (11am—6pm), plates, utensils, napkins, and a Wave party favor for every guest. Each guest in the package also receives a lunch meal (Cheeseburger, Hamburger, or Beyond Burger with a drink and side of chips). Guests in the birthday party package have Waterpark admission included, with access to all available features:
 - Waterslide Tower
 - First deck guests must be at least 40” tall, and top deck guests must be at least 48” tall, with the 2 speed slides having a max height range of 76” tall
 - Splash Zone
 - Indoor Natatorium Pool
 - Outdoor Sports Pool*
 - The outdoor Sports Pool will have a delayed opening due to swim meets on the following Saturdays: June 3, June 17, June 24, and July 8, 2023. On these dates, the Sports Pool will open at the conclusion of the swim meet.

What birthday party areas are available for Summer?

There are 6 party areas to choose from, with each party area having four reserved picnic tables:

- Party Area 1 is located indoors in the Natatorium Viewing Area
- Party Area 2 is located outdoors next to the indoor Natatorium Pool
- Party Areas 3-4 are located outdoors near Concessions
- Party Areas 5-6 are located outdoors between the waterslide tower and the outdoor Sports Pool

What is the birthday party time?

- All birthday parties have a designated time of 11am—6pm, during open Waterpark hours. This includes all set up and breakdown, and party areas must be clean and cleared by 6pm.

What if I want to come in early to set up for my party? Can we stay past 6pm?

- We do not allow early admittance or late exits due to safety reasons. All parties begin at 11am and must conclude by closing time at 6pm, no exceptions.

What is the price for a birthday party? How many guests can I invite?

- Birthday party reservations are \$31 per person for Dublin Residents and \$38 per person for Non-Residents. Adults over the age of 18 must create the reservation on their www.DublinRecGuide.com account.
- A minimum of 8 guests are required, and you may have up to 32 guests maximum.
 - There also needs to be a ratio of one (1) adult for every seven (7) minors, and supervising adults MUST be included in the birthday party package total and pay the per person fee.

Can I bring my own decorations?

- Yes, you may bring your own decorations, as long as they are tabletop decorations only. Balloons and other decorations are only allowed as long as they are NOT glued, taped, tied, or tacked to City of Dublin property (i.e. walls, chairs, tables, fences, etc.) **The use of confetti, glitter, or similar items is prohibited.**

Can I bring in outside food or drinks?

- We do NOT allow any outside food or drinks, minus water, and all birthday party guests will be subject to bag check upon entry. Birthday party reservations are allowed to bring in a cake/dessert for their reserved party, as the only exception. **Birthday candles that are NOT sparklers are permitted, however, Wave Staff will not provide a lighter.**

Do all my guests have to pay if they are not swimming?

- All guests must pay an admission fee to enter The Wave, which are as follows:
 - Under 2 Years Old: \$3 per person for Dublin Residents / \$4 per person for Non-Residents
 - Under 40" Tall: \$14 per person for Dublin Residents / \$17 per person for Non-Residents
 - Over 40" Tall: \$16 per person for Dublin Residents / \$19 per person for Non-Residents
- Guests that *are* included in the birthday party package *do not* need to pay any additional admission fee, as all birthday party package guests have admission included. Additional guests not included in the birthday party package must still pay an admission fee to enter, even if they are not swimming. Please note that an admission ticket does NOT include any of the birthday party package items, food, amenities, or reserved seating.

Can I bring pool toys?

- All pool toys are subject to approval by facility management. **We DO NOT allow ANY floatation devices inside the facility, with the only exception being Coast Guard Approved Lifejackets that will be checked upon entry (i.e. no water wings, no noodles, no inflatable tubes, etc.)**

What are the food options for birthday parties?

- Each guest in the birthday party package receives 1 lunch meal, that is as follows:
 - A choice of Cheeseburger, Hamburger, OR Beyond Burger (vegetarian option) with toppings on the side
 - A drink
 - A bag of chips
- **Customers may only request the number of total meals equal to the number of guests paid for in the birthday party package.**

Can I order other food items and have it for my party?

- The lunch meal items listed above are the only choices birthday party package guests may request to have delivered to their party area. Customers may utilize our concessions stand during Waterpark hours for additional food items, but must order and pay for these items separately at the concessions window.

What time is the lunch meal delivered?

- Lunch meals will be delivered to your reserved party area between 12pm—2pm.

Can I have extra goodie items?

- Unfortunately, no, we only provide 1 goodie item for each birthday party guest included in the reservation.

Change Requests / Refund Policy

Can I make changes to my birthday party reservation?

- One free change is included in each birthday party reservation, if submitted in writing to TheDublinWave@dublin.ca.gov at least four (4) business days prior to your party date, along with the fees associated with the requested change. **Business days are considered Monday—Friday, and exclude holidays and weekends.** After your first change, any additional changes will incur a \$10 change fee, in addition to the change request's associated fees. Full payment for changes is due immediately. **No changes or fee adjustments will be made within four (4) business days of event date, including the day of your party.**

What is your refund policy?

- The City of Dublin's refund policy states that a refund will be issued if requested in writing to TheDublinWave@dublin.ca.gov if more than four (4) business days ahead of event date, less a \$5.00 processing fee.
- **Requests for refunds within four (4) business days of event date will not be processed and all fees will be forfeited.**